

# Information Technology Department



---

---

The mission of the Information Technology Department is to provide the most innovative, highest quality technology-based services in the most cost-effective manner, and to facilitate the achievement of goals and objectives of each of the City's departments.

*“Enabling Innovation”*

## Summary of Services

### Information Technology

Information Technology provides support for the City's multi-platform network environment, operating systems, office automation programs, and radio and telecommunications systems. Major activities include evaluation, configuration, and implementation of new technology; development of computer-related standards and policies; installation and maintenance of hardware, software, and network systems; coordination of user training; managing radio, voice and data Wide Area Network links; managing and maintaining the internal telephone network serving all City office locations; managing and maintaining the radio communications equipment used by all departments, coordination of computer and telecommunications equipment purchases and inventories; repairing and maintaining the citywide Geographic Information System.

# Information Technology Department

---

## Department Accomplishments for Fiscal Year 2012-13

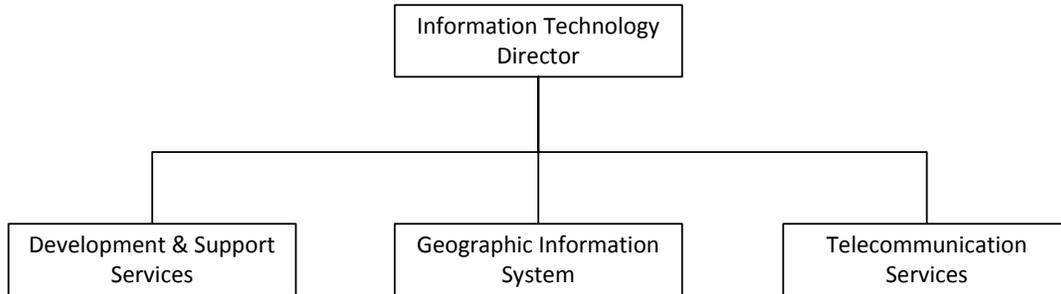
- Upgraded the Finance system to version 7.9 and implemented timecard online and attendance tracking system.
- Replaced core network equipment and increased storage capacity of the Storage Area Network.
- Reprogrammed the Public Safety Radio system to meet Federal Communications Commission narrowband mandate.
- Upgraded Geographic Information System applications to a new framework and produced a number of applications for staff and public access.
- Launched the Veterans Memorial website and kiosk.
- Implemented a wireless meter reading system for the North Main Street development.
- Upgraded the Public Works 'Dial-A-Ride' application and server.
- Implemented a Document Management System for the Information Technology Department.
- Implemented new security camera system and deployed thirty cameras.
- Implemented SCCM for workstation management and migrated to System Center Endpoint Anti-virus Protection.
- Updated application web servers.
- Implemented blade server solution.
- Upgraded internet firewall.
- Secured remote access with implementing a two-factor authentication system and Virtual Private Network, or VPN, software.

## Department Goals for Fiscal Year 2013-14

- Increase government transparency by enabling public access to City data through June 2014.
- Install new data backup system by June 2014.
- Virtualize phone system servers by June 2014.
- Upgrade access control system by June 2014.
- Port work flow processes from ArcInfo to ArcGIS by June 2014.
- Implement workflows to automate current manual processes by June 2014.
- Implement a centralized cashiering solution that integrates with OneSolution by June 2014.
- Promote new uses of information technology within the organization through the development of innovative applications through June 2014.
- Complete water meter inventory program for the Department of Water and Power by June 2014.

# Department Organizational Chart by Function Information Technology

---



# Financial Summary Operational

**INFORMATION TECHNOLOGY**

<u>Account/Description</u>	<u>Actual Expenditures FY 2010-11</u>	<u>Actual Expenditures FY 2011-12</u>	<u>Adopted Budget FY 2012-13</u>	<u>Cumulative Budget FY 2012-13</u>	<u>Estimated Expenditures FY 2012-13</u>	<u>Adopted Budget FY 2013-14</u>
----------------------------	---	---	--------------------------------------	---	--	--------------------------------------

**BUDGET SUMMARY**

1000 Salaries - Benefits	\$ 1,816,064	\$ 1,826,643	\$ 1,825,066	\$ 1,788,604	\$ 1,739,708	\$ 1,804,857
2000 Services - Supplies	51,288	47,858	55,717	52,128	41,616	40,958
5000 Capital Outlay	-	-	-	-	-	-
Total Department	<u>\$ 1,867,352</u>	<u>\$ 1,874,501</u>	<u>\$ 1,880,783</u>	<u>\$ 1,840,732</u>	<u>\$ 1,781,324</u>	<u>\$ 1,845,815</u>

**PROGRAMS**

1711 Information Technology	<u>\$ 1,867,352</u>	<u>\$ 1,874,501</u>	<u>\$ 1,880,783</u>	<u>\$ 1,840,732</u>	<u>\$ 1,781,324</u>	<u>\$ 1,845,815</u>
Total Programs	<u>\$ 1,867,352</u>	<u>\$ 1,874,501</u>	<u>\$ 1,880,783</u>	<u>\$ 1,840,732</u>	<u>\$ 1,781,324</u>	<u>\$ 1,845,815</u>

**FUNDING SOURCES**

110 General Fund	<u>\$ 1,867,352</u>	<u>\$ 1,874,501</u>	<u>\$ 1,880,783</u>	<u>\$ 1,840,732</u>	<u>\$ 1,781,324</u>	<u>\$ 1,845,815</u>
Total Funding	<u>\$ 1,867,352</u>	<u>\$ 1,874,501</u>	<u>\$ 1,880,783</u>	<u>\$ 1,840,732</u>	<u>\$ 1,781,324</u>	<u>\$ 1,845,815</u>

