

# Information Technology Department



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The mission of the Information Technology Department is to provide the most innovative, highest quality technology-based services in the most cost-effective manner, and to facilitate the achievement of goals and objectives of each of the City's departments.

*“Enabling Innovation”*

## Summary of Services

### Information Technology

Information Technology provides support for the City's multi-platform network environment, operating systems, and office automation programs. Major activities include evaluation, configuration, and implementation of new technology; development of computer-related standards and policies; installation and maintenance of hardware, software, and network systems; coordination of user training; managing radio, voice and data Wide Area Network links; managing and maintaining the internal telephone network serving all City office locations; coordination of computer and telecommunications equipment purchases and inventories; repairing and maintaining the citywide Geographic Information System.

# Information Technology Department

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## Department Accomplishments for Fiscal Year 2013-14

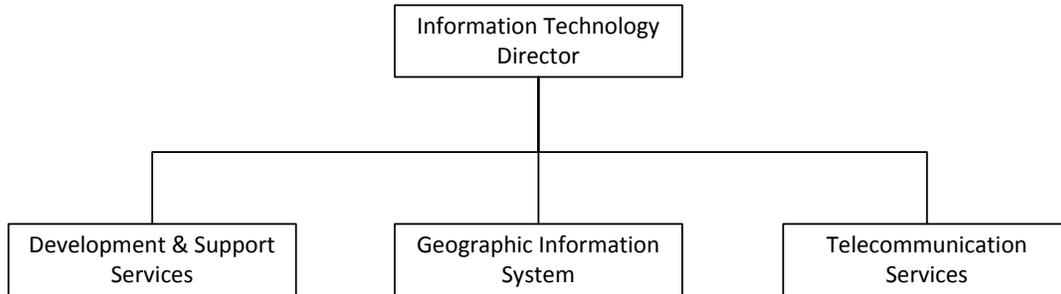
- Upgraded the Finance system to OneSolution version 11.10 and completed the implementation of employee online, timecard online and attendance tracking system.
- Installed new data backup system.
- Upgraded and virtualized phone system servers.
- Completed Programming of the Public Safety Radio system to meet Federal Communications Commission narrowband mandate.
- Updated computer systems to Windows 7.
- Upgraded Geographic Information System applications by migrating from ArcInfo to ArcGIS, and produced a number of applications for staff and public access.
- Implemented new security camera system and deployed thirty cameras.
- Upgraded and replaced the City's wireless controller.
- Implemented high capacity blade server solution.
- Secured remote access with implementing a two-factor authentication system and Virtual Private Network, or VPN, software.
- Completed upgrade and virtualization of access control system.

## Department Goals for Fiscal Year 2014-15

- Increase government transparency by enabling public access to City data through June 2015.
- Continue to implement new workflows and improve on existing workflows to automate current manual processes by June 2015.
- Implement a centralized cashiering solution that integrates with OneSolution by June 2015.
- Promote new uses of information technology within the organization through the development of innovative applications through June 2015.
- Upgrade the 911 phone system by June 2015.
- Upgrade and replace existing EMC storage system by June 2015.

# Department Organizational Chart by Function Information Technology

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# Financial Summary Operational

**INFORMATION TECHNOLOGY**

<u>Account/Description</u>	<u>Actual Expenditures FY 2011-12</u>	<u>Actual Expenditures FY 2012-13</u>	<u>Adopted Budget FY 2013-14</u>	<u>Cumulative Budget FY 2013-14</u>	<u>Adopted Budget FY 2014-15</u>
<b><u>BUDGET SUMMARY</u></b>					
1000 Salaries - Benefits	\$ 1,826,643	\$ 1,759,780	\$ 1,804,857	\$ 1,806,471	\$ 1,621,601
2000 Services - Supplies	47,858	37,514	40,958	40,958	38,325
5000 Capital Outlay	-	-	-	-	-
Total Department	<u>\$ 1,874,501</u>	<u>\$ 1,797,294</u>	<u>\$ 1,845,815</u>	<u>\$ 1,847,429</u>	<u>\$ 1,659,926</u>

**PROGRAMS**

1711 Information Technology	<u>\$ 1,874,501</u>	<u>\$ 1,797,294</u>	<u>\$ 1,845,815</u>	<u>\$ 1,847,429</u>	<u>\$ 1,659,926</u>
Total Programs	<u>\$ 1,874,501</u>	<u>\$ 1,797,294</u>	<u>\$ 1,845,815</u>	<u>\$ 1,847,429</u>	<u>\$ 1,659,926</u>

**FUNDING SOURCES**

110 General Fund	<u>\$ 1,874,501</u>	<u>\$ 1,797,294</u>	<u>\$ 1,845,815</u>	<u>\$ 1,847,429</u>	<u>\$ 1,659,926</u>
Total Funding	<u>\$ 1,874,501</u>	<u>\$ 1,797,294</u>	<u>\$ 1,845,815</u>	<u>\$ 1,847,429</u>	<u>\$ 1,659,926</u>

