

## MORE HELP FOR YOU ON...

Rodents (Tenant Complaints)		
Apartment & House	Comm. Development	736-2250
Property Exterior	Vector Control	340-9792
Sand Bags	Public Works	736-2301
Scavenger	Police	736-2330
Senior Center	Parks & Comm. Svcs	736-2363
Sewage		
Blocked Pipe	Water & Power	736-2234
Discharge	Water & Power	736-2234
Maintenance-Day	Water & Power	736-2234
Night & Weekend	Water & Power	736-2234
Shopping Cart Removal		800-252-4613
Sidewalk Repair	Public Works	736-2301
Signs		
Information	Comm. Development	736-2262
Removal-landscape	Parks & Comm. Svcs	817-5728
Violations	Comm. Development	739-4970
Social Services	Riverside 211	2-1-1
Soliciting		
Permits	Police	736-2355
Complaints	Police	736-2330
Street Maintenance	Public Works	736-2301
Street Sweeping	Public Works	736-2301
Swimming Pool		
Dirty Public Pool	Riverside County	358-5172
Dirty Private Pool	Comm. Development	739-4970
Fences & Gates	Comm. Development	736-2250
Noise, Equipment	Comm. Development	736-2250
Traffic Problems	Traffic	736-2448
Transients	Police	736-2330
Trash Cans		
Location	Public Works	736-2301
Collection	Waste Mgmt.	800-423-9986
Trash Scavengers	Police	736-2330
Trees-Parkway Trimming	Parks & Comm. Svcs	817-5728
Utilities		
Electricity	So Cal Edison	800-684-8123
Gas	Gas Company	800-427-2200
Water/Sewer	Water & Power	736-2234
Voter Registration	City Clerk	736-2201
Water Conservation	Water & Power	736-2234
Water Leak Outdoors	Water & Power	736-2234
Weed Abatement		
Private Property	Fire	736-2220
Public Right-of-Way	Public Works	736-2301
Yard Sale Concerns		
Working Hours	Comm. Development	736-2262
Night & Weekend	Police	736-2330
Zoning Information	Comm. Development	736-2262

## WHO'S IN CHARGE?

*Corona's elected officials are community leaders who listen to all citizens of the City, prioritize plans and projects to meet public needs, allocate funds, and make decisions essential to ensuring the future of our City.*

**Mayor Jason Scott**  
**Mayor Pro Tem Karen Spiegel**  
**Council Member Dick Haley**  
**Council Member Eugene Montanez**  
**Council Member Stan Skipworth**

*DIRECT 24-HOUR FAX LINE  
 TO CITY COUNCIL: (951) 736-2493*

The City Manager is Corona's chief operating officer and oversees the team of functional managers and specialists who serve the public and conduct the day-to-day business of providing City services.

**City Manager: Bradly Robbins**  
**24-hour message line: (951) 279-3710**

## WHO DO I CALL IF I DON'T KNOW WHO TO CALL?

**Greg Irvine, Assistant City Manager**  
**24-hour message line: (951) 736-2370**

**City Hall – Online All the Time:**  
**[www.DiscoverCorona.com](http://www.DiscoverCorona.com)**

**Community Development:**  
**Building: [building@ci.corona.ca.us](mailto:building@ci.corona.ca.us)**  
**Planning: [planning@ci.corona.ca.us](mailto:planning@ci.corona.ca.us)**  
**Code Enforcement: [codeenf@ci.corona.ca.us](mailto:codeenf@ci.corona.ca.us)**

**City Clerk: [cityclrk@ci.corona.ca.us](mailto:cityclrk@ci.corona.ca.us)**  
**City Manager: [citmgr@ci.corona.ca.us](mailto:citmgr@ci.corona.ca.us)**  
**Administrative Services: [RD@ci.corona.ca.us](mailto:RD@ci.corona.ca.us)**  
**Finance: [finance@ci.corona.ca.us](mailto:finance@ci.corona.ca.us)**  
**Fire Dept.: [fire@ci.corona.ca.us](mailto:fire@ci.corona.ca.us)**  
**Human Resources: [jobs@ci.corona.ca.us](mailto:jobs@ci.corona.ca.us)**  
**Library: [libgrp@ci.corona.ca.us](mailto:libgrp@ci.corona.ca.us)**  
**Parks & Comm Svcs: [parksrec@ci.corona.ca.us](mailto:parksrec@ci.corona.ca.us)**  
**Police/Animal Control: [police@ci.corona.ca.us](mailto:police@ci.corona.ca.us)**  
**Public Works/Transportation: [publwk@ci.corona.ca.us](mailto:publwk@ci.corona.ca.us)**  
**Water and Power: [utilbill@ci.corona.ca.us](mailto:utilbill@ci.corona.ca.us)**



# CITIZENS' GUIDE TO CORONA'S SERVICES

What you want to find out and where to call for fast answers.....

*January 2013*

400 S. Vicentia Avenue  
 Corona, CA 92882

[www.DiscoverCorona.com](http://www.DiscoverCorona.com)

City Info. Line (951) 736-2400  
 Customer Service Line (951) 736-2300  
 Compiled as a community service

## WHO CAN SOLVE A PROBLEM OR HELP ME WITH. . .

Abandoned Vehicles		
On Private Property	Comm. Development	739-4970
On Public Property	Police	736-2330
Aircraft Noise	Airport Manager	736-2289
Corona Airport	Airport Manager	736-2289
Air Quality		
South Coast Air Quality Dist.		800-572-6306
Alleys (Maintenance)	Public Works	736-2301
Animals	Animal Control	736-2309
Banners		
On Private Property	Comm. Development	739-4970
On Public Property	Comm. Development	739-4970
Bees	Vector Control	340-9792
Bicycle Registration	Police	736-2330
Boats		
On Sidewalks/ Street	Police	736-2330
In a Front Yard	Comm. Development	739-4970
Block Party Barricades	Public Works	736-2259
Building Permit	Comm. Development	736-2250
Bulky Item	Waste Management	800-423-9986
Burglary Investigation	Police	736-2337
Business		
In home/ Complaint	Comm. Development	739-4970
Uses Permitted	Comm. Development	736-2262
City Services Automated INFO LINE		736-2400
Construction Noise	Police	736-2330
Grading & Pub. Property	Public Works	279-3511
On Private Property	Comm. Development	736-2250
Council Meeting Agenda	City Clerk	736-2201
Corona Cruiser		734-9418
Courts	Riverside County	777-3147
Traffic Court	Riverside County	222-0384
Curbs & Gutters	Public Works	736-2301
Address Painting	Public Works	736-2301
Maintenance	Public Works	736-2301
Crime Statistics	Police	817-5734
Dial-A-Ride		734-7220
Dumping		
In progress	Police	736-2330
Existing	Comm. Development	739-4970
Economic Development		736-2260
Election Information	City Clerk	736-2201
EMS Subscription	Fire	736-2218
Emergency Help	Fire & Police	9-1-1
Fences & Walls		
Zoning Requirements	Comm. Development	736-2262
Permits	Comm. Development	736-2250

Fire Complaints	Fire	736-2220
Flies	Vector Control	340-9792
Freeway & Rail		
Freeway Info	Caltrans	800-427-7623
Commuter Rail	Metrolink	800-371-5465
91 Toll Road	Fastrak	800-600-9191
Garage		
Conversions	Comm. Development	736-2250
Occupancy	Comm. Development	739-4970
Sales	Comm. Development	736-2262
Graffiti		
Anywhere in the City	Hotline	817-5841
In Parks	Parks & Comm. Svcs	817-5728
In Progress	Police Dispatch	736-2330
Handbills/Fliers	Finance	736-2275
Hazardous Waste		
Disposal	Riverside County	486-3200
Human Resources	Human Resources	736-2209
Job Hotline	Human Resources	736-2205
Housing Programs	Admin. Services	736-2260
Ice Cream Trucks & Carts	Police	736-2355
Landlord-Tenant Info.	Riverside County	682-6581
Library		
Adult Services		736-2404
Friends Bookshop (Book Donation)		279-3726
Community Meeting Rooms		736-2384
Children Services		736-2388
General Information		736-2381
Heritage Room		279-3593
Literacy for Adults		736-2389
Passport Services		736-2386
Licenses		
Bicycle	Police	736-2330
Business	Finance	736-2275
Dog	Animal Control	739-4802
Lights		
Street Light Repair	Public Works	736-2301
Litter		
Vacant or Occupied Lots	Comm. Development	739-4970
Public Right-of-Way	Public Works	736-2301
Lost & Found Items	Police	736-2393
Maintenance		
Parks & Trees	Parks & Comm. Svcs	817-5728
Park Courts	Parks & Comm. Svcs	817-5728
Sidewalks & Streets	Public Works	736-2301
Private Property	Comm. Development	739-4970
Mosquitos	Vector Control	340-9792
Motor Homes		
Lived In-Private Prop.	Comm. Development	739-4970
Lived In-On Street	Police	736-2330
Parking Complaints	Police	736-2330
Parking Permits	Police	736-2330

Municipal Code	City Clerk	736-2201
Neighborhood Watch	Police	736-2332
Noise		
Building Construction	Comm. Development	736-2250
Construction Grading	Public Works	279-3511
General	Police	736-2330
Loading Trucks	Comm. Development	739-4970
Music	Police	736-2330
Obscene Material	Police	736-2330
Parks & Rec Commission		736-2490
Parks & Comm. Svcs. Programs		736-2241
Park Facility Reservations	Parks & Comm. Svcs	736-2241
Parking		
Recreational Vehicles	Police	736-2330
Trucks	Police	736-2330
On Private Property	Comm. Development	739-4970
Street	Police	736-2330
Picnic Reservations	Parks & Comm. Svcs	736-2241
Permits		
Alarms	Police	736-2397
Banners	Comm. Development	736-2262
Building	Comm. Development	736-2250
Burning/Open Fire	Fire	736-2220
Concealed Weapons	Police	736-2288
Dances	Police	736-2355
Electrical & Plumbing	Comm. Development	736-2250
Fire Code	Fire	736-2220
Food Vendors	Riverside County	888-722-4234
Garage Sales	Comm. Development	736-2262
Land Use	Comm. Development	736-2262
Parade	Police	736-2355
Public Assembly	Fire	736-2220
Solicitation	Police	736-2355
Special Events	Comm. Development	736-2262
Street Trees	Parks & Comm. Svcs	817-5728
Swimming Pool	Comm. Development	736-2250
Planning Commission Info	Comm. Development	736-2262
Poison Control Center		800-876-4766
Police		736-2330
Narcotics	Police	736-2402
Youth Services	Police	279-3544
Political Sign Removal	Comm. Development	739-4970
Recycling Collection	Waste Management	800-423-9986
General Information	Public Works	736-2301
Redevelopment	Admin. Services	736-2260
Renter Complaints	Comm. Development	736-2250
Reservations		
Recreation Facilities	Parks & Comm. Svcs	736-2241
Park Facilities	Parks & Comm. Svcs	736-2241